

Dear Member

## BENEFIT UPDATES 2019

We are proud to confirm that Moto Health Care has once again increased your current benefits, as well as adding new benefits for 2019. At the same time we have managed to restrict the Scheme's overall contribution increase to a weighted average of **8.4%**. This increase is lower than the medical scheme industry average which proves that, when compared to other medical schemes, Moto Health Care remains extremely competitive from a benefit and contribution perspective.

Our commitment to you is reflected in the value we provide. We do this through options and benefits designed specifically for the motor industry, once again **"Taking Care of Our Own"**.

Our healthcare system, both public and private, is facing a massive challenge from the rapidly escalating prevalence of chronic conditions such as diabetes and heart disease. These pressures are aggravated by high-cost new medicines and technologies, and general inefficiencies. Our priority is to provide our members with access to the best quality care and, to this end, we work closely with the Scheme's administrator, MMI Health, to expand access to private healthcare. Through collaborating with members and their doctors, we are able to improve the efficiency and quality of healthcare.

We believe that a shared value creates a healthier, more prosperous society, empowering members to take charge of their own health and healthcare. To ensure that you get high quality coordinated healthcare and the best outcomes, we offer Integrated Care Programmes to assist you in maximising your benefits and managing your condition. Some of the conditions that fall within the Care Programmes include HIV, oncology and diabetes.

In addition, we have worked tirelessly to improve our member experience by investing in our digital capabilities and services. This includes the launch of a new mobile app that's designed to provide information at your fingertips – anywhere, any time. You can also benefit from **ER made EASY** – a benefit enhancement that provides direct access to medical treatment in emergency situations.

On behalf of the Scheme office and the Board, we wish all our members a happy holiday season. Keep safe and stay healthy.

**Danie Van Tonder**  
**Principal Officer – Moto Health Care**